



Monitoring | Keyholding | **Partnering**

Cougar Monitoring

Cougar Monitoring Ltd | Prime House | Sapcote Trading Centre | Powke
Lane | Cradley Heath | B64 5QR

Our Vision

Our vision is to be the UK's Number 1 security partner, providing remote monitoring of CCTV and alarms, manned security, keyholding and response services and other intelligent, interactive solutions



Our History

- Established in 1996
- First independent CCTV monitoring station
 - New major shareholder – 2002
- Strong investment in monitoring technology
 - Strong organic growth
 - Customer led business



Alarm Receiving Centre

- BS5979 Compliant Facility
- CCTV Monitoring to BS8418
- Intruder, Hold Up and Fire Alarm Monitoring
- Remote Building Management
 - Vehicle Tracking Systems
 - 24hr Support Helpdesk



Keyholding & Response

- Nationwide Coverage
 - Proactive Patrols
 - Locks and Unlocks
 - Staff Escorts
 - Void Property Inspections
 - 150+ Service Partners
- Industry leading response times
- Liveried, tracked patrol vehicles
- 24 hour Control Room



Manned Guarding

- **Quality People**
 - Licenced to SIA Requirements
 - Screened to ISO/NSI Standards
 - Full training programme provided
- **Complete Managed Service**
 - Regular site management visits
 - Service Levels Agreements/KPI's
 - 24 hour Control Room Support



Accreditations & Memberships

- National Security Inspectorate (NSI) – Gold Accreditation
 - Alarm Receiving Centre
 - Manned Guarding
- Security Industry Authority (SIA) – Approved Contractor Status
 - Security Guarding
- British Security Industry Association (BSIA) – Member
 - Manned Guarding
 - Monitoring
 - Keyholding & Response



Corporate & Social Responsibility

- Carbon Footprint Reduction
 - Fuel Efficient Fleet
 - Recycling Policy
- Engaged with local community projects
 - Local Charity Support



Why Cougar

- Fully trained and licenced staff
 - Extensive experience
- Fully accredited service offering
 - Industry leading technology
- Flexible, fully managed service
 - Full national coverage



Cougar Monitoring

Cougar Monitoring Ltd | Prime House | Sapcote Trading Centre | Powke Lane |
Cradley Heath | B64 5QR

Telephone: 0844 856 6685

Email: info@cougarmonitoring.com



Monitoring | Keyholding | **Partnering**